



2010 Holiday Closures

In observance of the upcoming holidays, all Esoterix facilities will be closed:

- Memorial Day (Monday, May 31st)
- Independence Day (observed Monday, July 5th)
- Labor Day (Monday, September 6th)

Federal Express, DHL, and other couriers will not be providing their daily services on these holidays. See specific shipping instructions for Esoterix services below.

Laboratory Services

- Non-critical frozen specimens collected Monday, May 31st, July 5th, and September 6th should be held by the client for shipment the following Tuesday, June 1st, July 6th, and September 7th.
- At client discretion critical frozen specimens may be shipped on Saturday, May 29th, July 3rd, and September 4th but must include at least 15 pounds dry ice. Shipping post holiday is preferred.
- Room temperature specimens shipped on Saturday may require special consideration such as cold/cool packs. Please contact Client Services for details.
- Please do not ship specimens on Monday, May 31st, July 5th, and September 6th.
- **Specimens shipped on Friday must be shipped for Saturday delivery.**

Clinical Trials Services

- Please do not schedule patients with visits requiring frozen*, room temperature, or refrigerated shipments on:
 - Memorial Day (Monday, May 31st)
 - Independence Day (observed Monday, July 5th)
 - Labor Day (Monday, September 6th)

**Instead, please HOLD frozen samples in your site's freezer and ship specimens on the following Tuesday, June 1st, July 6th, and September 7th following normal procedures.*

- **Specimens shipped on Friday must be shipped for Saturday delivery.**

For questions, please contact the appropriate Client Services department:

- Laboratory Services 800-444-9111 (Option 1)
- Clinical Trials Services 877-788-8861

Have a Safe and Happy Holiday!