



A LabCorp Company

2011 Holiday Closures

In observance of upcoming holidays, all Esoterix facilities will be closed:

- Christmas Day (Monday, December 26, 2011)
- New Years Day (Monday, January 2, 2012)

Federal Express, UPS, DHL, and other couriers will not be providing their daily services on these days.

See specific shipping instructions for Esoterix services below.

Laboratory Services

- Frozen specimens collected Saturday, December 24th and Saturday, December 31st should be held by the client for shipment on the following Tuesday, December 27th and Tuesday, January 3rd.
- Room temperature specimens shipped on Saturday, December 24th and Saturday, December 31st may require special consideration such as cold/cool packs. Shipping post holiday is preferred. However, please contact Client Services for details.
- **Specimens shipped by Federal Express on Saturday, December 24th and Saturday, December 31st will be received on Tuesday, December 27th and Tuesday, January 3rd. Shipping post holiday is preferred.**

Clinical Trials Services

- Please do not schedule patients with visits requiring frozen*, room temperature, or refrigerated shipments on the following days:
 - Monday, December 26th
 - Monday, January 2nd

**Instead, please HOLD frozen samples in your site's freezer and ship specimens on the following Tuesday following normal procedures.*

For questions, please contact the appropriate Client Services department:

- Laboratory Services 800-444-9111 (Option 1)
- Clinical Trials Services 877-788-8861

Have a Safe and Happy Holiday!